

Board of Directors Meeting Minutes May 22, 2025, 5:00PM Lake District Hospital Lake Health District

Board Attendance:

Jane O'Keeffe, Chair; John Shine, Treasurer; Greg Larson, Member; Don Liddycoat,

Member; not in attendance: Jerald Steward

LHD Managers in Attendance:

Landon Dybdal, CEO; Tory Coe, CNO; Kyle Byers, COO; Stacey Van Nes, Clinics Manager; Teresa Decker, Pharmacy Director; Kim Wright, HR Director; Tyson Lane, EMS Director; Shawn Cosby, Risk & Compliance Manager; Amron Lym, Director of Physical Therapy; Kelly Johnston, Interim CFO – via zoom

Others in Attendance: See attached sign in sheet.

Jane O'Keeffe, Chairperson, called the meeting to order in open session at 5:00PM and led the Pledge of Allegiance.

Consent Agenda Item Approval:

Don Liddycoat made the motion to approve the consent agenda items, which included:

- The April 24, 2025, meeting minutes
- June 2025 check signing calendar

John Shine seconded the motion. The motion was presented, all members voted, and the motion passed unanimously.

Financial Reports:

April 2025 LHD Financial Report

- Cash on Hand: 25 days
- Days in Accounts Receivable (AR): 150 w/21-day delay due to payment processing issues
- Days in Accounts Payable (AP): 16
- Contractual Adjustments: \$1.8 million impact in April, including claw backs and credentialing lag
- Balance Sheet: Focus on net revenue and accounts receivable aging balances
- Contribution Margin: (687,953) for April. YTD Actual: (1,727,162)

Kelly outlined ongoing efforts to improve revenue cycle performance, including:

- Active engagement with billing vendor Wipfli on performance improvement and possible resource shifts if benchmarks are not met
- Launch of Cerner Optimization Project targeting revenue cycle management efficiency

Kelly also announced a provider education and training session scheduled for June 9th at 5:00 PM to help providers better understand their role in the revenue cycle process.

Jerald Steward made a motion to approve the April 2025 financials as presented. Greg Larson seconded the motion. The motion was presented, all members present voted, and the motion was passed unanimously.

Budget Committee Appointments (3-year term):



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Steve Brown and Dan Henderson

Don Liddycoat made a motion to accept the budget committee appointees. Jerald Steward seconded the motion. The motion was presented, all members present voted, and the motion was passed unanimously.

Medical Staff Report/Privileging:

Privileging – presented by Dr. Graham, CMO:

Cheryl Younger, MD – Courtesy Pathology; Garrett Schroeder, MD – Courtesy Radiology

Dr. Graham informed the board that he has been engaging in local networking and reaching out to providers within his professional network for physician leads, while Landon has been actively collaborating with recruiting firms and leveraging regional contacts to support recruitment efforts.

John Shine made a motion to grant privileges to the providers listed above. Jerald Steward seconded the motion. The motion was presented, all members present voted, and the motion was passed unanimously.

Quality Measures:

April 2025 QI Scores:

o Clinic: 82.2%

o Acute & Emergency Department: 83%

o Total Quality Score (LHD): 89%

Greg Larson made a motion to approve the Quality Measures. John Shine seconded the motion. The motion was presented, all members present voted, and the motion was passed unanimously.

Manager Report: Presenter: Amron Lym, Director of Physical Therapy, Cardio/Pulmonary Rehab, Sleep Lab

Amron provided the board with an update on departmental developments. A new line of service has been added through the wound clinic to support Mesa Greenfield, specifically offering foot and toenail care. The department anticipates serving approximately five patients per week for this service, which will not impact care for existing wound care patients. To assist with appropriate referrals, a qualifying diagnosis cheat sheet has been created and distributed to providers.

In the Cardiac Rehab program, staffing has been reduced by 50% to reach a breakeven point. Operating hours have been scaled back from full day to half-day, which has introduced some scheduling challenges for patients.

The department has hired a new weekend physical therapist who will provide coverage on Saturdays, Sundays, and Mondays. This permanent role is expected to begin in August or September. Currently, the department has seven full-time physical therapists on staff.

Amron also shared that the speech therapist, Julia, continues to perform well. However, coordination of speech therapy services within local schools remains complex, with several moving parts still being addressed.



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CEO Report:

Landon Dybdal, CEO, reported that ONA negotiations took place this week, resulting in an extension of the current contract through December 31, 2025. Negotiations will resume in July, and thus far, both parties have reached several mutual agreements.

Landon noted that Kelly and Kyle are actively reviewing current workflows and identifying opportunities to enhance operational efficiency. LHD is also continuing efforts on Cerner optimization to improve system performance and overall functionality.

The integration of Warner Mountain Medical clinics began last month, with a target completion date of June 23rd. This includes the physical relocation of services and a significant reorganization of clinic operations. The team is working diligently to streamline processes before additional providers are onboarded.

Kyle Byers, COO, emphasized that the goal of the clinic space reconfiguration is to implement a long-term solution that supports efficient workflows and avoids the need for future structural changes. While the move has posed challenges, the team is being thoughtful and strategic to ensure sustainable improvements.

Landon also mentioned that clinic space is nearing full capacity, and early discussions will soon begin regarding a potential expansion project to accommodate future growth. Additionally, the infusion services currently located in Acute will be relocated to the clinic side. This move aims to improve operational efficiency and address cost report impacts associated with the current setup.

Public Comment: N/A

Adjournment:

At 5:54PM, Jane O'Keeffe called for an executive session per ORS 192.660(2) and adjourned the open session. The executive session began at 6:04PM and was adjourned at 7:13PM.

Respectfully submitted,

Jerald Steward, Secretary

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